

STAR~PLUS ELECTRONIC SIGNATURE CAPTURE

Minimize Administration and Increase Convenience!

The Star~Plus base package includes electronic signature capture functionality that offers a full featured, effective method of storing and recalling credit card and refund signatures along with the transaction detail in a secure, paperless environment. Highly configurable, the signature setup can include statuses and messages to the customer for items such as credit card authorization and refunds.

Electronic Signature means no paper, no boxes, and no costs for storage, administration, or recycling. Equally important, encrypted storage of electronic signatures reduces security risks associated with difficult to manage paper-based environments.

Need to retrieve an archived signature? All the data is available to you within just a few mouse clicks. Star~Plus offers over a dozen different search criteria to recall both the signature and the linked receipt transaction detail. A recalled record may then be emailed, or a hard copy printed.

Star~Plus Advanced Signature Capture Module

The Star~Plus Advanced Electronic Signature Capture Module includes the signature capture functionality in the basic Star~Plus package along with features to ensure compliance with the Health Insurance Portability and Accountability Act (HIPAA).

- **HIPAA Privacy Statement**
If the patient is not present the register will ask for a reason why the signature cannot be captured. Choose from a list of user-defined reasons and the system will track each attempt and the reason the signature was not captured. Set a parameter for the maximum number of attempts and threshold in which to stop requests.
- **Safety Caps**
If safety caps were declined the system will check for a signature on file. A signature will be requested if not found on file. Expiration dates may also be assigned to signatures, if this is a rule of your state.
- **Third Party Logs**
Capture the signature of the person picking up all of the prescriptions in any transaction..
- **Patient Counseling**
The register allows the customer to accept or decline counseling on the signature pad or allows the pharmacist to enter the information. The system can also require the pharmacist providing counseling to positively identify him or her self using a password or biometric device.